

Need help filling in this form?

If you need help completing this form or would prefer to talk to us in person about your feedback you can always speak to our Consumer Liaison Officer.

Just call Activ Central Services on
(08) 9387 0555
or email:
feedback@activ.asn.au

Office hours:
Monday to Friday
8.30am – 4.30pm



T 9387 0555
F 9387 0599

327 Cambridge Street
Wembley WA 6014

www.activ.asn.au



Affix
stamp
here

Delivery Address:

Consumer Liaison Officer

Activ Foundation
PO Box 446
Wembley WA 6913



Your Feedback



Tell us how we're doing?

What do we do well?

What could we do better?

a better life ...

Your Feedback

To help us understand the nature of your feedback, please circle one (or more) of the following:

Compliment / General Comment / Complaint / Suggestion

Which area(s) of Activ does your feedback relate to? (Please circle)

Accommodation and Community Services/
Business Services / Activ Pathways/
Transport / Group Development/
Audit & Assurance / Payroll / Accounts /
Records / Communications / Marketing /
Other (Please specify)

What is your feedback – Please provide details: (What are we doing well, what can we improve on?).....

Today's date:

If you would like to be contacted regarding your feedback, please provide your contact details below.

Your details

Title: (please circle) Mr / Mrs / Ms / Miss / Other

Surname:

First name:

Address:.....

.....

.....

Email:

Phone:.....

Mobile:

Preferred contact method: (Please circle)
Phone / Email / Post

Best time to contact you.....

What is your relationship to Activ?
(Please circle)

Activ customer / Supported Employee / Staff / Family of Customer / Pathways student / Carer / Commercial Customer / Volunteer / Member / Supporter / Other
(Please specify).....

How are we doing? Let us know.

Here at Activ our relationships are important to us.

We believe that open and honest communication helps to build and strengthen our relationship with you, our stakeholders.

While we know it is good to talk, we realise it is equally important for us to listen too.

So, tell us what you think of us – we value your opinion of Activ and our services and we always love to hear from you.

How to use this form:

- Complete the feedback form opposite
- Tear off this section and keep for your reference
- Seal the envelope's outer edges
- Fold form in half with Reply Paid address on the outside
- The postage for this form has been pre-paid. Please seal the form as indicated and post it or drop it into your nearest Activ office (see our website: www.activ.asn.au for details).