

Participation and Inclusion Policy

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Purpose

The purpose of this policy is to promote the connection of people with disability with their families, friends and chosen communities.

Scope

This policy applies to all Activ services, staff and customers and is framed around Standard Two (2) of the National Standards for Disability Services (NSDS).

Participation and inclusion is about how Activ contributes to a customer's participation and involvement in their community.

Policy Statement

Activ will:

1. Promote the valued role people living with disability have in the workplace and in their community.
2. Ensure the role that a person living with disability has is of their own choosing.
3. Ensure the service works together with individuals to connect to family, friends and their chosen communities.
4. Ensure staff respect and facilitate individual interests and preferences, in relation to work, learning, social activities and community connection over time.
5. Promote community connection, inclusion and participation for customers.
6. Work with an individual's family, friends, carers and advocates, provided written consent to do so has been obtained from the customer.
7. Work in partnership with other organisations and community members to advocate and support our customers to actively participate in their community.
8. Utilise strategies that promote community and all cultural connections including for Aboriginal and Torres Strait Islander people.

Key Performance Standards

-) All customers will have at least an annual opportunity to develop a person centred plan that will be the cornerstone of their service.
-) All customers will have access to information that may facilitate the achievement of their goals or broaden their choice options.
-) All customers have opportunities to provide feedback about the extent to which the service contributes to their participation and inclusion outcomes.

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Internal Key Related Policies

-) Participation and Inclusion Procedure (AQuA 2667)
-) Person Centred Approach Policy (AQuA: 1969)
-) Interpersonal Relationships & Sexuality Policy (AQuA 103)
-) Interpersonal Relationships & Sexuality Procedure (AQuA 2661)
-) Cultural Inclusion and Equity Policy (AQuA: 2661)
-) Cultural Inclusion and Equity Procedure (AQuA: 2662)
-) Complaints Policy (AQuA 1588)

Definitions, Related Documents and Related Performance Standards

Customer is used to describe a person with disability who utilises a service or support.

Consultation Process

-) Policy Working Group
-) Policy Consultation Framework

NATIONAL STANDARDS FOR DISABILITY SERVICES (NSDS)

STANDARD 2 – PARTICIPATION AND INCLUSION

Your right:

-) You have the right to participate in your chosen community
-) You also have the right to decide who and how you have contact with family, friends and your community

Our **Participation and Inclusion Policy - NSDS2 (AQuA #30)** promotes each person's right to take part in the community and feel included when using our services. Activ will:

-) Support you to take part in the community
-) Get to know you and the things you like to do
-) Work with you and your family and friends if you want them to
-) Work with other organisations in the community if that's what you need
-) Respect your cultural background
-) Promote the valued role people living with disability have in the workplace and in their community

Activ can provide you with this policy and/or can discuss any aspects of it with you should you require more information



Respect your culture and beliefs



Work with others