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# 2018

## ANNUAL REPORT





# 2018 CEO BOARD REPORT

**Throughout the year, Activ has explored new ways to work alongside our customers and families and provide them with the services and supports they need.**

One of the ways we are doing this is supporting customers to successfully transition into the National Disability Insurance Scheme (NDIS). This has been particularly important as the

National Disability Insurance Agency assumed responsibility for the NDIS rollout here in Western Australia during the year.

I am proud that our staff have listened loudly to the questions and concerns of our customers and families and have designed NDIS information sessions that deliver relevant and timely information. These sessions have been very well received and we will continue to work with our communities to make sure we provide information on things that matter to them.

The NDIS will bring both challenges and opportunities for Activ and we will continue to approach these changes with optimism and with our customers at the centre of our decision-making.

Our priority, as always, is our customers and I renew our commitment to supporting them and their families through whatever changes they experience.

Chief Executive Officer  
**Danielle Newport**

# 2018 BOARD CHAIR REPORT

**I am pleased to share how Activ continued to drive towards having greater impact for more people without compromising quality throughout 2017-18, and celebrate some of our achievements:**

- We continued to support more than 1,750 people living with disability;
- We brought new services into Activ, including Noah's Ark and our community services in Wanneroo;
- We supported our customers through block funding changes including the cessation of our transport and recreation programs;
- We did the right thing when we found an error and paid back pay to more than 1,000 supported employees;
- We transitioned 400+ customers into our new Bentley Employment site; and
- We completed 13 other projects to support Activ in being stronger.

On behalf of the Board I would like to thank our staff and leadership team on making solid progress towards being stronger as an organisation so that we are well placed to continue supporting people living with disability to live the life they choose into the future.

I would also like to acknowledge and thank our board member Julie Cox who finished with the Board in April. We thank you for your dedication.

“

I would like to extend my sincere thanks and gratitude to Her Excellency the Honourable Kerry Sanderson AC for her support and commitment to the role of official patron of Activ. We are grateful for your service during the last year. We now welcome His Excellency the Honourable Kim Beazley as our new official patron and I look forward to working alongside His Excellency to have more impact for our staff, customers and families in years to come.

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Finally, I would like to thank our staff and volunteers for their unwavering support of our customers. Your passion is contagious and supports us in our shared belief in people living with disability.

Board Chair  
**Andrew Edwards**



## CUSTOMER STORY - **SALIH**

**At Activ, we pride ourselves on our person centred approach. Let us introduce you to Salih.**

Salih has been a supported employee with Activ for the last 10 years.

He is also vision impaired. That means every day Salih comes to work, so does his assistance dog, Wilbo.

Wilbo has a special bed next to Salih while he works on the packaging floor at Bentley Business Services.

When Salih and Wilbo started working at Bentley late last year, Activ built a special enclosure at the front of the premises so that Wilbo can lay on the grass and in the sun while Salih has lunch with his friends and work mates.

It's that attention to detail that sets Activ apart from other disability services providers.

It's how we enable people living with intellectual and developmental disability to live the life they choose.

## STAFF STORY – STARS AWARDS

**On Saturday, 11 November 2017, Activ held its inaugural awards night at the Crown. It was a special event that celebrated the commitment and energy of our people and showcased some genuinely inspirational individuals.**

One of the highlights was the entertaining and energetic performance by the Beaconsfield performing arts team.

Awards presented included Certificates of Appreciation, Honorary Life Friends and

Governors awards. Activ's first Annual Shining Stars and Galaxy Award recipients were also announced.

2017's annual Shining Star overall and runner-up recipients were Peach Franke, Susan Hewson and Vanessa Ledden respectively (Peach and Susan pictured above).

2017's annual Galaxy Team award recipient was Beaconsfield People Skills and Community.



## ACTIV PATHWAYS MAKING HEADWAY

**Activ Pathways new training qualification, a Certificate I in English as an Additional Language, has hit the mark with our customers.**

The 22 day course builds language, literacy and numeracy skills which are transferrable to customers' work and personal life, and importantly, enhances their ability to self-advocate.

Forty-eight customers have begun the training this financial year, which provides practical skills in speaking, listening, reading and writing.

The training is being delivered at our Osborne Park, Rockingham, Bentley and Bunbury sites.

# 2018

## FINANCIALS

Throughout the year, Activ continued to deliver quality services and supports while managing multiple funding arrangements as our customers begin the transition to the Federal National Disability Insurance Scheme.

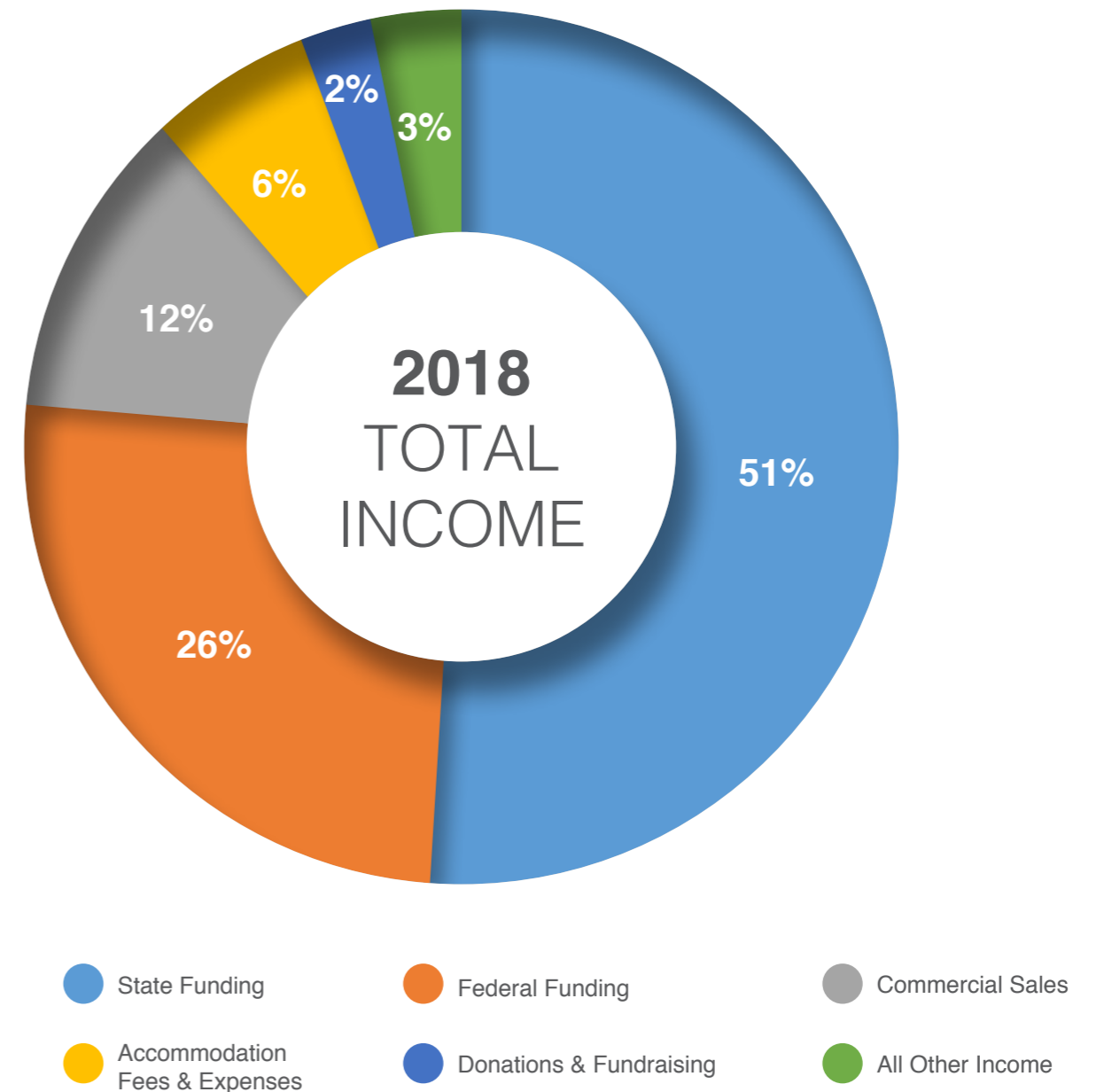
To maintain high levels of quality for customers during this time, Activ is investing in necessary systems, structures and supports. This investment continues into the next financial year as we focus on having more impact for people living with a disability and position ourselves for a successful and sustainable future.

### Statement of Comprehensive Income

	2018 \$m
<b>Income</b>	
Total Grant & Sales Income	98.1
Other Income	5.9
<b>Expenditure</b>	
Employment Expenses	(80.3)
Raw Materials	(4.1)
Operating Leases	(3.2)
Depreciation & Amortisation	(2.5)
Repairs & Maintenance	(3.2)
All Other Expenditure	(11.5)
<b>Net Surplus/(Deficit) for the Year</b>	<b>(0.8)</b>

### Statement of Financial Position

	2018 \$m
Cash and Cash Equivalents	12.9
Term Deposits	0.2
Plant and Equipment	24.9
All other Assets	11.9
<b>Total Assets</b>	<b>49.9</b>
Trade and Other Payables	(15.8)
Provisions	(12.4)
All Other Liabilities	(6.6)
<b>Total Liabilities</b>	<b>(34.8)</b>
<b>Net Assets</b>	<b>15.1</b>
Reserves	1.8
Accumulated Surplus	13.3
<b>Total Equity</b>	<b>15.1</b>



# BOARD MEMBERS



Board Chair  
**Andrew Edwards**



Deputy Chair  
**Neil Guard**



Deputy Chair  
**Ian Brown**



CEO and  
Managing Director  
**Danielle Newport**



**Craig Knox  
Lytle**



**Dale Calhoun**



**Andrew Lefroy**



**Matt Wisniewski**



**Stephanie Black**



**Julie Cox  
(Grace Juliette)**

# EXECUTIVE TEAM

**Danielle Newport**  
CEO

**Tracy Newman**  
Executive Manager People & Quality

**Amanda Lovelock**  
Executive Manager Operations South

**Michelle Bilson**  
Acting Executive Manager Operations North

**Annette Perrin**  
Executive Manager Strategy

**Stephanie Syme**  
Executive Manager Finance & Infrastructure

## Patron

**His Excellency the Honourable Kim Beazley AC**  
AO Governor of WA

## Vice Patrons

**Cr Tracey Roberts, JP**  
Mayor, City of Wanneroo

**Dr Brad Pettitt**  
Mayor, City of Fremantle

**Cr Shane Van Styn**  
Mayor, City of Greater Geraldton

**Cr Max Hipkins**  
Mayor, City of Nedlands

**MP Nola Marino**  
Federal Member of Forest

**Cr Barry Sammels JP**  
Mayor, City of Rockingham

**Cr Russell Aubrey**  
Mayor, City of Melville

**Cr Logan Howlett JP**  
Mayor, City of Cockburn

**Cr Henry Zelones, OAM, JP**  
Mayor, City of Armadale

**Cr Victoria Brown**  
Shire President, Shire of Esperance

**Hon Albert Jacob JP**  
Mayor, City of Joondalup

**Cr Mark Irwin**  
Mayor, City Of Stirling

**Cr Rhys Williams**  
Mayor, City of Mandurah

**Cr Grant Henley**  
Mayor, City of Busselton

**Cr Keri Shannon**  
Mayor, Town of Cambridge

**Cr Michael Bennett**  
Shire President, Shire of Dardanup

**Cr Wendy Cooper**  
Councillor, City of Kwinana

**Cr Judith Gedero**  
Deputy Mayor, City of Subiaco

**Cr Renee McLennan**  
Mayor, Town of Bassendean

**Cr Dennis W Wellington**  
Mayor, City of Albany

**Cr Trevor Vaughan**  
Mayor, Town of Victoria Park

**Cr Glenn Dewhurt**  
Mayor, City of Gosnells

**Cr Gary Brennan**  
Mayor, City of Bunbury

**Cr John Bowler**  
Mayor, City of Kalgoorlie-Boulder

**Cr John Giardina**  
Shire President, City of Kalamunda

**Cr Paul Omodei**  
Shire President, Shire of Manjimup

# COMMUNITY PARTNERSHIPS

## Honorary Life Governor

Matthew Battrick  
Murray Blanchard, AM, JP  
Ken Booth  
Shirley Booth  
Barbara Jean Carle  
Colin Carle  
Hazel Costigan OAM  
John Francks  
Maxine Joy Hebiton  
Elizabeth Stevenson  
Terry Stevenson  
Leonie Walker OAM MStJ  
Dawn Daw  
Joe Leece  
Leah Leece  
Maida Stern  
Chris Walter  
Jill Hollett  
Vernon Clifford Hollett  
Frances Ray Reeves

## Honorary Life Member

Mrs Nola Alan  
Mrs Pamela Carrier  
Mrs Elaine Cooper  
Mrs Pamela Fleming  
Mrs Pamela Fleming  
Mrs B Forbes  
Mrs Heather Greenlees  
Mrs F Hellery  
Mr J Hellery  
Mr John Keogh  
Mrs Pamela Keogh  
Mrs Nancy Marsh  
Mrs Nola Mumme  
Mr AJ Myers  
Mr Kenneth Elmore Nylander  
Mrs M Pensini  
Mrs Vera Regan  
Ms Antoinette Kath Schaper  
Mr Leonardus Schaper  
Mrs Ethel May Tremain  
Mr Peter Wahlsten  
Mrs Barbara Whitmore

## Honorary Life Friend

Mr Dennis Barton  
Mr John Groves  
Mr Laurence ffla  
Mr Tony Vis



#### **Naming Rights Sponsor**

- Chevron

#### **Media Partners**

- Channel 9 News Perth
- The Sunday Times
- Perthnow.com.au
- NOVA FM

#### **Major Partners**

- Jackson McDonald
- Lords
- Nichol
- KC Australia
- The Westin Perth

#### **Supporting Partners**

- City of Perth
- Town of Cambridge

#### **Event Partners**

- Altra
- Running Warehouse Australia

- Aussie Natural Spring Water
- Aqualyte
- Coles
- ABACUS Rent IT
- Wilson Parking
- Budget Car and Truck Rentals
- Transperth
- Main Road Western Australia
- City of Subiaco
- City of Nedlands
- Botanic Gardens & Parks Authority

#### **Training & Fitness Partners**

- Front Runner
- Step Into Life

## Metro Fundraising Partners

#### **Major Prize (Metro and Regional)**

- SMALES

#### **Other Prizes**

- Running Warehouse Australia
- Lululemon
- Prepd
- Lords
- NOVA FM
- iFly Perth
- Grand Cinemas
- The Westin Perth
- Perth Wildcats
- West Coast Fever
- The Sunday Times
- Perthnow.com.au
- ALTRA
- KC Australia

## Regional Events Supported by

#### **Naming Rights Sponsor**

- Chevron

#### **Media Partners**

- Spirit FM
- Red FM
- Triple M FM
- WIN Television
- The Sunday Times
- Perthnow.com.au

#### **Major Partners**

- Jackson McDonald
- Lords
- Nichol
- KC Australia
- The Gerald Apartment Hotel
- BIG4 Holiday Parks

#### **Supporting Partners**

- City of Busselton
- City of Albany
- City of Geraldton
- City of Karratha

#### **Event Partners**

- Three Anchors
- ALTRA
- Running Warehouse Australia
- Aussie Natural Spring Water
- Aqualyte
- ABACUS Rent IT
- Budget Car and Truck Rentals
- Transperth
- Main Roads Western Australia

## Regional Fundraising Partners

- Passmore Cycles
- Revolutions Geraldton
- The Gerald Apartment Hotel
- Home Timber and Hardware Karratha
- BIG4 Middleton Beach
- BIG4 Beachlands
- All Sea Charters
- Geraldton Air Charters
- Discovery Cruising
- Three Anchors
- Skeetas
- equinox



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